

## 2025 CHARTER BUS TRACKING



CMS Mobile Public is a Crown Coaches mobile application for iOS and Android.

It allows the school customers of Crown Coaches to:

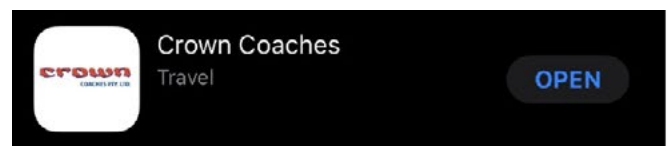
- Create an account linked to an email address
- Students can track their school bus - students are linked to their school run by their school email address.
- Parents and guardians can view a student's passenger status and where the bus is. Students are automatically linked to parent/ guardian records from school-supplied data.
- Parents and guardians can view the historical record of school runs
- You are prompted to allow location and camera permissions, these are not mandatory



**GOOGLE PLAY STORE**  
<https://play.google.com/store/apps/details?id=cms.mobile.public.crowncoaches>



**APPLE APP STORE**  
<https://apps.apple.com/au/app/crown-coaches/id1445799459>



### INSTRUCTIONS TO DOWNLOAD THE APP

- Install the Crown Coaches application and give the app permissions as required
- Click the 'Create One Now' button on the first screen to register your email address and account with Crown Coaches
- Enter your email address as registered with your school as a student or parent
- Enter a password for the Crown Coaches app and confirm and press the register button
- Check your email account for a message from Crown Coaches (remember to check your junk folder just in case), enter the confirmation code in the email into the Crown Coaches app to verify your account
- Login to your account in the app
- You will be prompted to give permissions for location and camera, these are not mandatory
- Main menu will have a parent and school run sections according to the user type, refer to the 'Icon Legend' section for icon meanings
- The Parent screen will show the student name(s) and boarding status
- Selecting the student will show the current day and status
- Pressing the 'History' button will show a menu selection of previous travel dates
- Press AM / PM after choosing a date to show the pickup/drop-off locations and times
- The Crown Coaches app will use notifications for bus approaching pickup in addition to students boarding and alighting for parents/guardians and bus approaching notifications for students